



Fermax Neo Intercom – Guest Use Guide

The Fermax Neo intercom system allows you to communicate within the building. Here's a simple guide to help you use the system during your stay.

Receiving Calls

- When someone rings from the main panel, your screen will light up.
 - You can:
 - Pick up the call to speak hands-free
- Press the hang-up icon to end the call.

Making Calls

- Press the concierge icon to call Reception.
- To call another apartment, use the EXTERCOM or INTERCOM option depending on the configuration.

Alarm & SOS

- The system may include an alarm for fire, flood, or intrusion.
- Press the SOS icon to send an emergency alert to the building staff.

Settings

- Adjust volume, language, and time via the settings icon.
- Use 'Do Not Disturb' mode to mute call tones temporarily.

Messages & Missed Calls

- View messages sent from Reception.
- Check missed calls and captured photos via the call history.

If you need help using the intercom, please contact Reception. We hope you enjoy your stay.